

The
CARLETON
SUITE HOTEL

Pet Policy

Since we are your “Home away from home”, we understand that you may want your special friend to stay with you. The following is a list of conditions that you agree to abide by when signing this policy. Please read them carefully, and do not hesitate to ask any questions.

- We charge a **one-time non-refundable cleaning fee of \$85.00 plus HST**. A maximum of two pets are allowed in your suite.
- We ask that you walk your pet regularly. As a courtesy to all our guests, be sure to clean up after you pet.
- **If you wish to have us inspect the room with you on arrival for damages, we will arrange to have someone come up at a time that is convenient with you. You will be responsible for paying any damages occurred during your stay as a result of a pet being in the room (scratches, chewed furniture, accidents etc.). If you find any existing damage you wish to report with us on arrival, please contact the front desk. Upon departure, we can also come to inspect the room should you wish.**
- Please contact housekeeping to have your room serviced (dial 4009 from your room). Our staff may not enter your suite in your absence unless your pet is in a cage and we have confirmed that you are comfortable with this arrangement. You will be provided a “Pet in Room” sign. Please place this on the door frame when your pet is inside.
- For the safety of your pet, other guests, and hotel staff, all pets must be leashed while on hotel grounds.
- Pets are not allowed in the Hearth Room (4th floor dining area) as well as the pool and exercise areas.
- It is the responsibility of the pet owner to control and curtail the noise level of their pet. If your animal is creating a disturbance in your absence from the hotel, we will contact you on the number provided.
- Because of the work involved in cleaning your suite for the next guest, we are unable to extend late check-out in most cases. Please speak with the front desk for more information.

We hope you have a pleasant stay. Thank you for your cooperation in abiding by our pet policy.

I have read this policy and completely understand the terms and conditions listed. I further agree to take responsibility for my pet’s behaviour and be liable for such.

Printed Name: _____

Suite Number: _____ Date: _____

Pet Name: _____ CAT DOG Other: _____

Pet Name: _____ CAT DOG Other: _____

Phone number where you can be reached in case your pet is disturbing other guests: _____

Date of Departure: _____

Signature: _____